



Homeland  
Security

July 23, 2021

Camille J. Mackler  
Immigrant Advocates Response Collaborative  
PO Box 40051  
Albany, NY 12205

Re: **DHS Appeal Number 2021-HQAP-00191**  
**FOIA Request Number 2021-HQFO-00029**

Dear Ms. Mackler:

The Department of Homeland Security (DHS) has received your appeal of the response by the Office of Privacy to your Freedom of Information Act (FOIA) request concerning the constructive denial of the FOIA request. On behalf of the Deputy Associate General Counsel for General Law, we acknowledge your appeal and are assigning it number **2021-HQAP-00191** for tracking purposes. Please reference this number in any future communications about your appeal.

A high number of FOIA requests have been received by the Department. Accordingly, we have adopted the court-sanctioned practice of generally handling backlogged appeals on a first-in, first-out basis.<sup>1</sup> While we will make every effort to process your appeal on a timely basis, there may be some delay in resolving this matter.

The status of your appeal is now available online and can be accessed at: <https://foiarequest.dhs.gov/app/CheckStatus.aspx>, by using the appeal number. Status information is updated daily. Alternatively, you can download the DHS eFOIA Mobile App, the free app is available for all Apple and Android devices. With the DHS eFOIA Mobile App, you can submit FOIA requests or check the status of requests, access all of the content on the FOIA website, and receive updates anytime.

Should you have any questions concerning the processing of your appeal, please contact me at [Eric.Neuschaefer@hq.dhs.gov](mailto:Eric.Neuschaefer@hq.dhs.gov).

Sincerely,

A handwritten signature in cursive script that reads "Eric A. Neuschaefer".

Eric A. Neuschaefer  
Senior Director, FOIA Litigation, Appeals, Policy, and  
Training (Acting)

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<sup>1</sup> Appeals of expedited treatment denials will be handled on an expedited basis.